

McLaughlin And Kaluznys Continuous Quality Improvement In Health Care



BOOK DETAILS

- Author : William A. Sollecito
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BOOK SYNOPSIS

. Through a unique interdisciplinary perspective on quality management in health care, this text covers the subjects of operations management, organizational behavior, and health services research. With a particular focus on Total Quality Management and Continuous Quality Improvement, the challenges of implementation and institutionalization are addressed using examples from a variety of health care organizations, including primary care clinics, hospital laboratories, public health departments, and academic health centers. Important Notice: The digital edition of this book is missing some of the images or content found in the physical edition

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